



Dear ElectroVend Customer,

Herewith, please find the procedure to follow when purchasing electricity vouchers as well as the value of vouchers.

Procedure to follow when purchasing vouchers:

1. A deposit or preferably an electronic transfer must be made to our account. Our account details are: ElectroVend, ABSA Menlyn, Cheque Account, Account Nr: 9230 367 085
2. It is imperative for all deposits or electronic transfers to have a clear reference number for we have to allocate the purchased token voucher to the correct unit number. Please use the reference number on your meter as well as your cellular number as a reference number.
Eg. Deposit Reference: (allocated by ElectroVend) – CELL NUMBER
Once the deposit has been made, fax or e-mail the proof of payment to our offices.
Fax Nr: 086 689 8440
E-mail: info@electrovend.co.za
3. Upon receipt of the faxed or e-mailed deposit slip we will sms you a 20 digit token number which you will punch into your meter to activate the electricity supply.

Value of tokens:

1 Token	-	R 110.00
2 Tokens	-	R 220.00
3 Tokens	-	R 330.00
4 Tokens	-	R 440.00
5 Tokens	-	R 550.00
6 Tokens	-	R 660.00
7 Tokens	-	R 770.00
8 Tokens	-	R 880.00
9 Tokens	-	R 990.00
10 Tokens	-	R 1100.00

Please take note that payments will only be accepted from Monday to Friday, 8:00 am – 5:00 pm and closing time for payments on a Friday will strictly be 3:00 pm. No exceptions will be made for late payments and there will be no activity in the office over the weekend, for we are closed. Kindly ensure that you make provision for your electricity needs for the weekend.

We have an after hour emergency contact number, but a penalty fee will be charged for every token request that is not during office hours. Emergency Nr: 078 075 3366

We trust that you find the above in good order, but should you have any questions, please do not hesitate to contact us.

Kind regards,
Natalie Becker